

## DAV College, Sector 10, Chandigarh

With reference to the advt. published in daily newspaper (Amar Ujala & The Tribune dated 27<sup>th</sup> Sept. 2024) following are the details along with terms and conditions with respect to the tender:

Sealed quotations are invited for the renewal of 24x7 UTP Support for Fortigate 600E.

Details for the procurement:

Job Description	Renewal of Firewall (Fortigate 600E)	
Item	24x7 UTP Support for 01 Year / 03 Years / 05 Years	
Scope of Work / Service	Firewall Hardware Serial No. FG6H0E5819900794, Model 600E, FortiGate-600E 01 Year / 03 Years / 05 Years Unified Threat Protection (UTP), (IPS, Advanced Malware Protection, Application Control, URL, DNS & Video Filtering, Antispam Service, and FortiCare Premium)	
Eligibility Criteria	<p>Minimum Eligibility Criteria:</p> <p>The bidder whose bid meet the following eligibility criteria would only be considered.</p> <ul style="list-style-type: none"> <li>• The Bidder should be a legally valid entity.</li> <li>• Certificate of Authorization required for the specific purchase.</li> <li>• Should meet the below mentioned* terms and conditions for Firewall.</li> <li>• Need to produce experience in dealing with firewall products / license.</li> </ul>	
Delivery/Completion Period	Within 10 working days of release of Work Order	
Date and Time of submission of Quotations (in person in the room adjoining Principal Office)	4 <sup>th</sup> Oct. 2024	11.30 a.m
Date and Time of opening of Technical Bid	4 <sup>th</sup> Oct. 2024	11.45 a.m
Date and Time of opening of Financial Bid	4 <sup>th</sup> Oct. 2024	12.00 noon
Final Negotiations with Lowest Bidders	4 <sup>th</sup> Oct. 2024	After opening of financial bids

## **Terms and conditions**

1. The bidder must be the registered company in India and should have been in operation for at least 5 years on the date of tender.
2. The language of bidder needs to be English and the price shall be denominated in Indian national rupee.
3. The bidder / OEM (Original Equipment Manufacturer) should have service / support centre for the maintenance of items quoted by them.
4. The bidder should have Certificate of Authorization duly issued by the OEM.
5. The bidder must have valid GST/ PAN no. allotted by the respective authorities.
6. The terms and conditions should be authorized by the Fortinet authorized partner or Fortinet employee on their official letter head.
7. The FortiCare Services for optimizing the Fortinet Security Fabric solution needs to be available 24x7 including Design, Deploy, Operate and Optimize.
8. Latest Firmware updates should be available for the next 01 Year / 03 Years / 05 Years from the date of renewal of Licence.
9. Web and Telephone Support should be available for the next 01 Year / 03 Years / 05 Years from the date of renewal of Licence.
10. The bidder need to ensure that the Licence must provide consistent and context-aware security posture across network, endpoint, and multi-cloud environments.
11. The bidder need to ensure that the Licence must provide advanced AI / ML-powered services, inline advanced sandbox detection, integrated ZTNA enforcement, and protection across hybrid deployment models for hardware, software, and Software-as-a-Service with SASE.
12. In case of any hardware or software issue the response time should be, One-hour response for critical issues and the next business-day response for non-critical issues.
13. The college will not procure any additional licence in the future expansion of WLAN with the existing device for the same OEM.
14. In case of Hardware failure during the said renewal period, same model or next higher model (available at that time) should be provided under Advance Hardware Warranty free of cost.
15. During the RMA period the dealer or the company will provide a standby device for the smooth functioning of the network.
16. In addition to the above, other standard Terms and Conditions of the brand should be followed with respect for human rights and ethical business practices.
17. The institute/user data must not be shared to any person / agency keeping in view of Corporate Social Responsibility Policy and privacy / security of the users.
18. The bid shall remain valid for 15 days from the date of interview of the bidders.
19. The college reserves the right to change the terms and conditions any time